



County Durham and Darlington
Fire and Rescue Service

County Durham and Darlington FRS

Letters of Appreciation 1 January 2024 – 31 March 2024

No	Date	Watch/Personnel involved	Brief Details
1	5.2.2024	Stanhope RDS / Control	<p>An email was received from a Wolsingham resident noting 'I'd like to bring to your attention the fantastic work and professionalism of one of your crews, when I had cause to call Durham and Darlington Fire and Rescue Service earlier today.</p> <p>Whilst out walking my two Cocker spaniels, one fell off a dry stone wall in Wolsingham trapping her head, thus slowly choking between two un-accessible tree branches as I tried to support her weight. Unable to free her I called DDFRS who resorted to taking down the wall and cutting her free from the tree, there is no doubt that they saved her life.</p> <p>I would greatly appreciate it if you could pass on the thanks of my wife and I to the control room operator and the four firefighters who attended, their speed of response, professionalism and skill makes them a credit to you and the brigade, and a team you should be extremely proud of.</p> <p>As this was a retained crew, who left their busy day jobs to come to our aid only adds to my appreciation. The fact the firefighter who attended is a builder by trade clearly assisted as he preceded to re-build the wall the team had knocked down, showing the myriad of skills retained crews bring to the organisation.</p> <p>I have donated a small sum to the Firefighters charity as a small token of thanks, and as thanks for the work your crews do on a daily basis.</p> <p>I will forever be grateful, thank you once again'.</p>

2	9/2/2024	Peterlee White Watch	A Thank you message was received thanking Peterlee White Watch after they hosted a group of students (and staff) on a station visit recently.
3	22/3/2024	Fire & Rescue Service	A thank you message was received from Karbon Homes thanking the service for the support they got at a recent event at Dipton Jubilee Centre.
4	29/3/2024	Spennymoor Green Watch	<p>An email was received from an RDS Firefighter, Spennymoor Station.</p> <p>I just wanted to send you a quick email to commend the crew on Spennymoor Green watch.</p> <p>In the early hours of the 19th of January this year my father had a heart attack in front of me and unfortunately passed away. In-between CPR and talking to a 999 operator I ran over the road to the station and alerted the crew to the situation, they attended with a Defib and medical equipment and fought valiantly to save him.</p> <p>I just wanted to say that their professionalism was second to none, from the way in which they tried to save my dad to the way they took care of myself and family.</p> <p>Lastly, I just want to add Crew Manager Jonny Sloan has also checked on the welfare of me and my family throughout my compassionate and sick leave which has meant a lot to my family at this time.</p>